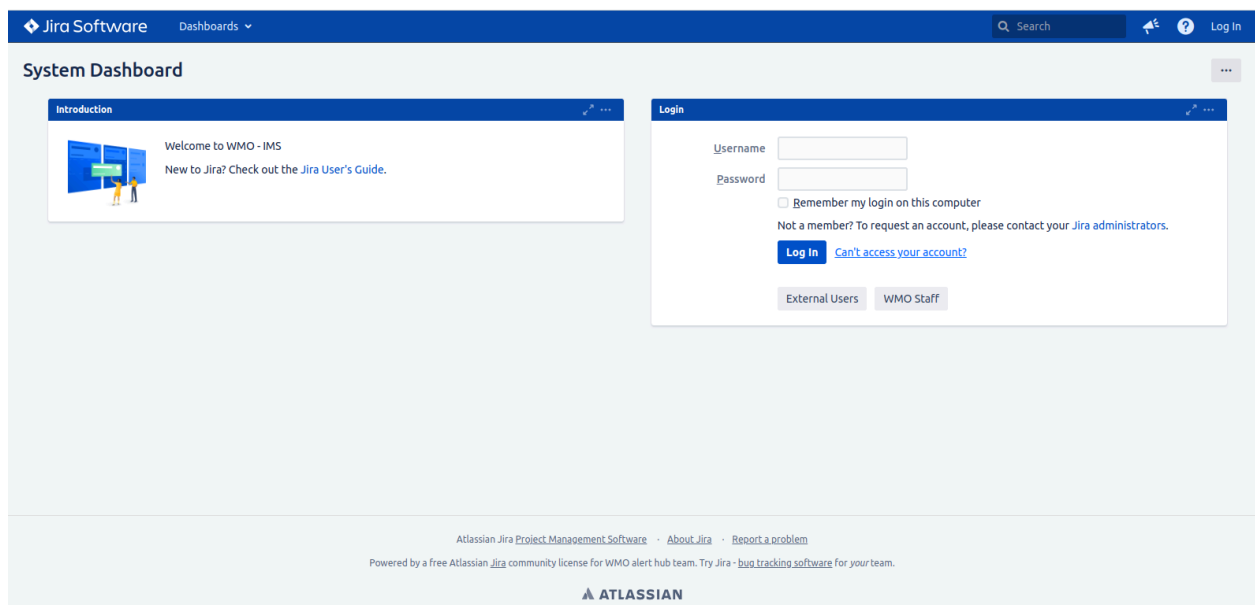


# IMS - How to login As External User

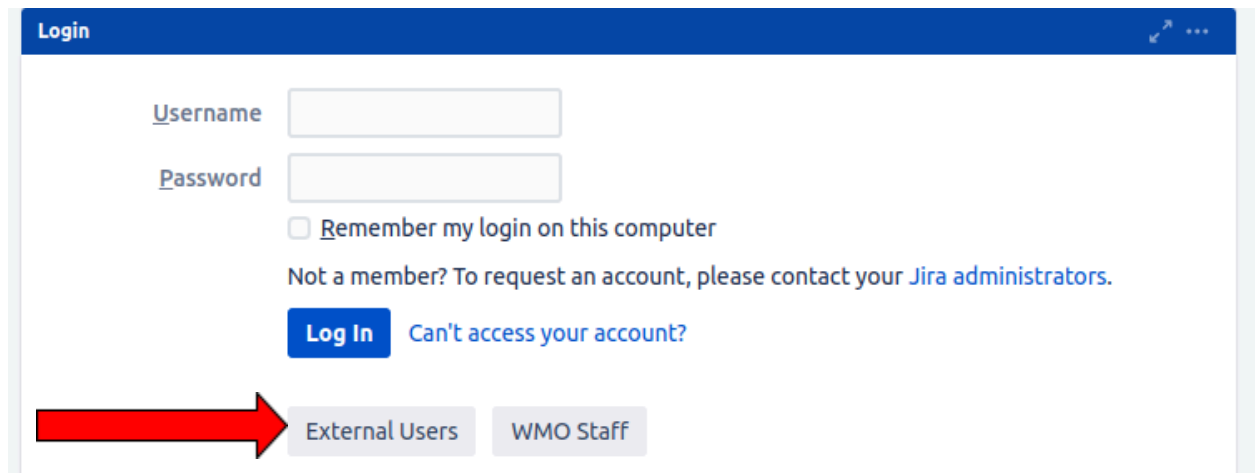
## Step 1:

Access the login url <https://ims-test.wmo.int/>



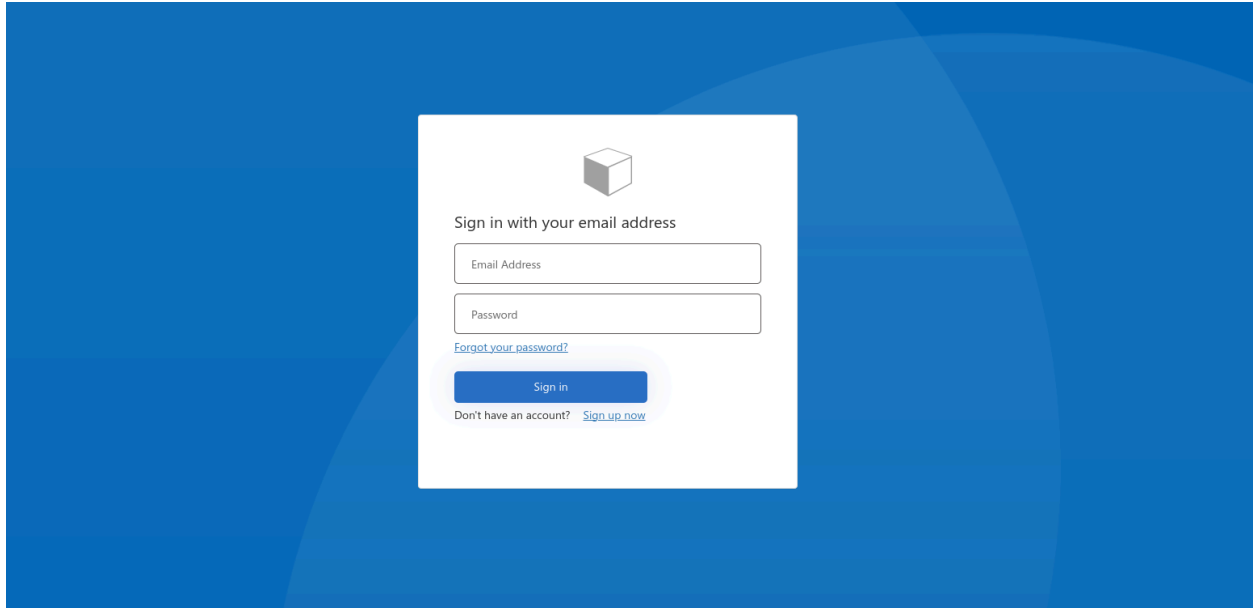
## Step 2:

Click on External Users Button



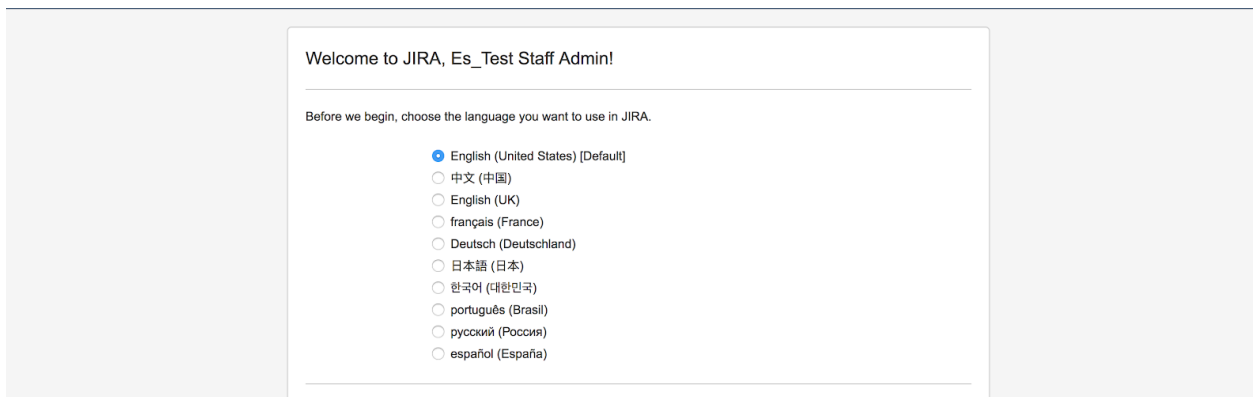
### Step 3:

You will be redirected to login page to write your email and password added in our crm database (should be the email and password used to access WMO CRM <https://contacts.wmo.int/> )

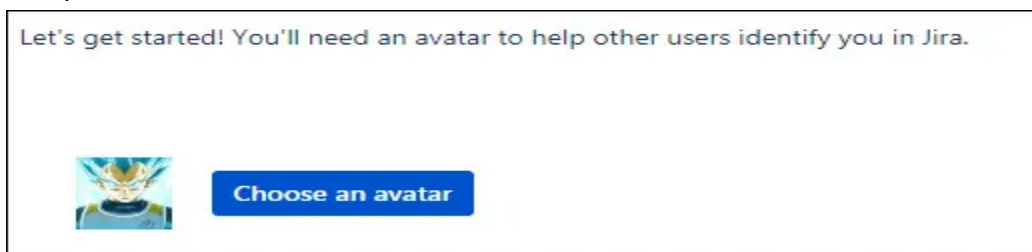


### Step 4:

Once logged in successfully, you will be then starting to complete your preference in Jira

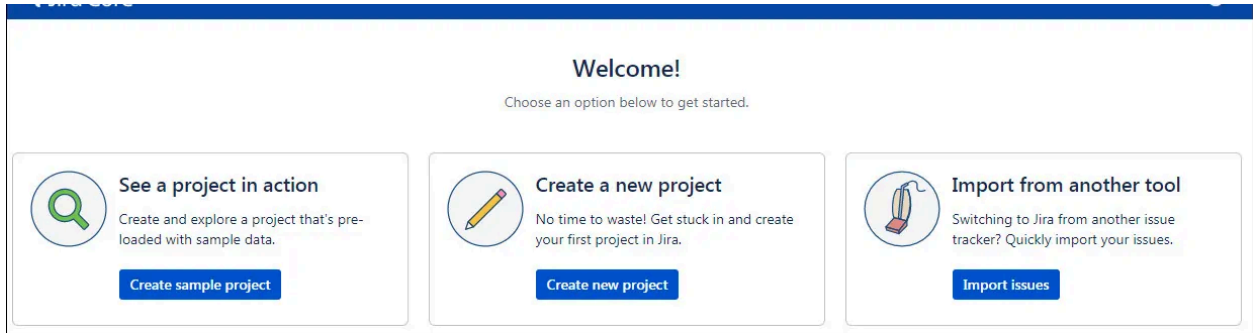


Complete the rest of Information



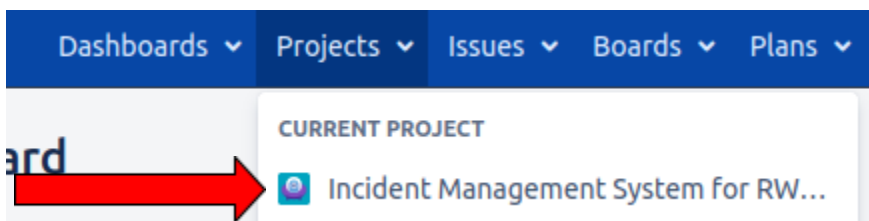
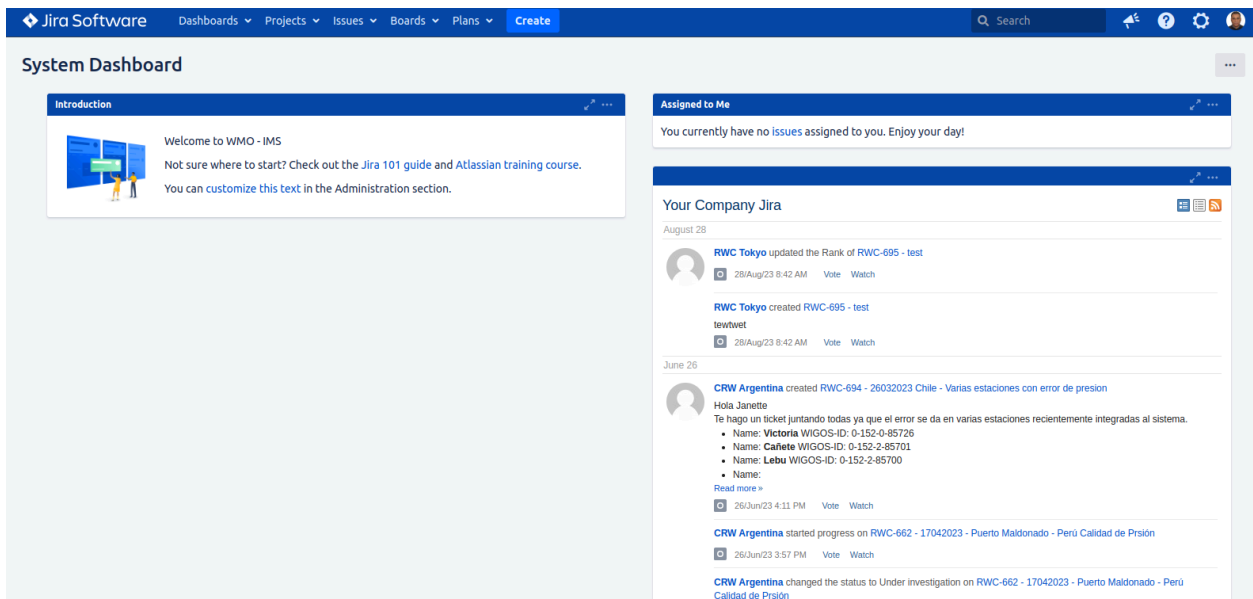
## Step 5:

Then you may have a interface like that, where you should click on explore project.



## Step 6:

Discover IMS projects after successful completion



# Resetting Password

## Step 1

Access the login url <https://ims-test.wmo.int/> and then Click on External users button

### Welcome to WMO - IMS

Username

Password

Remember my login on this computer

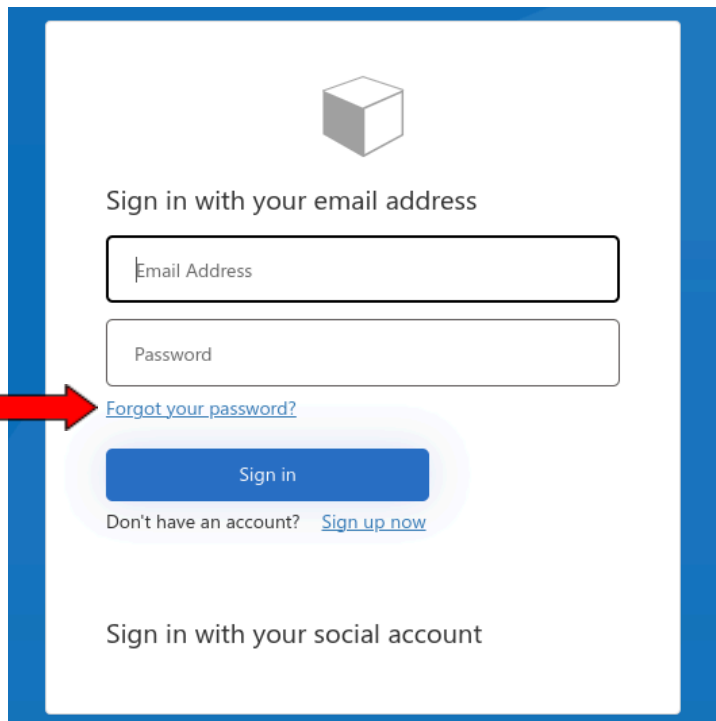
Not a member? To request an account, please contact your Jira administrators.


[Log In](#) [Can't access your account?](#)

[External Users](#) [WMO Staff](#)

## Step 2

Click on [Forgot your password](#) link





Sign in with your email address

[Forgot your password?](#)

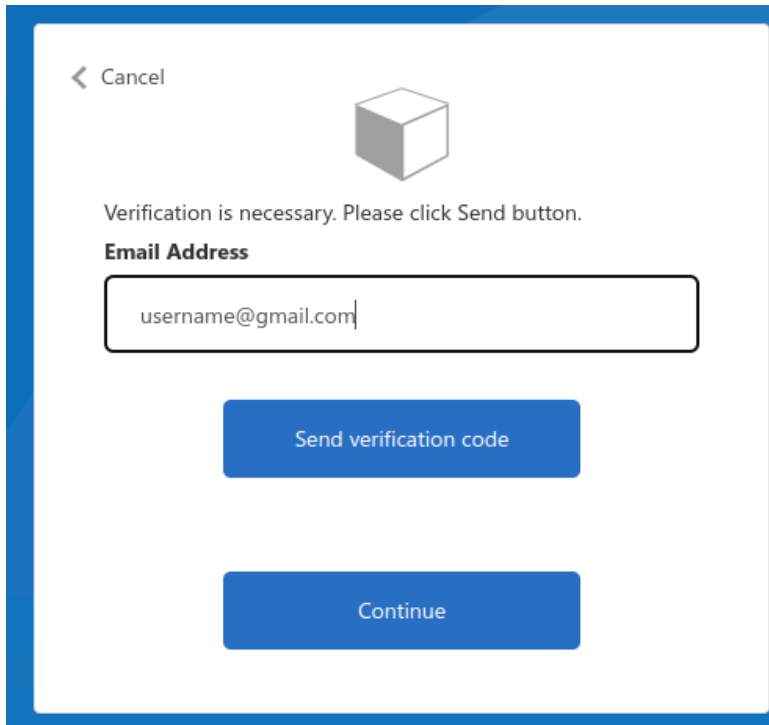
[Sign in](#)

Don't have an account? [Sign up now](#)

Sign in with your social account

### Step 3:

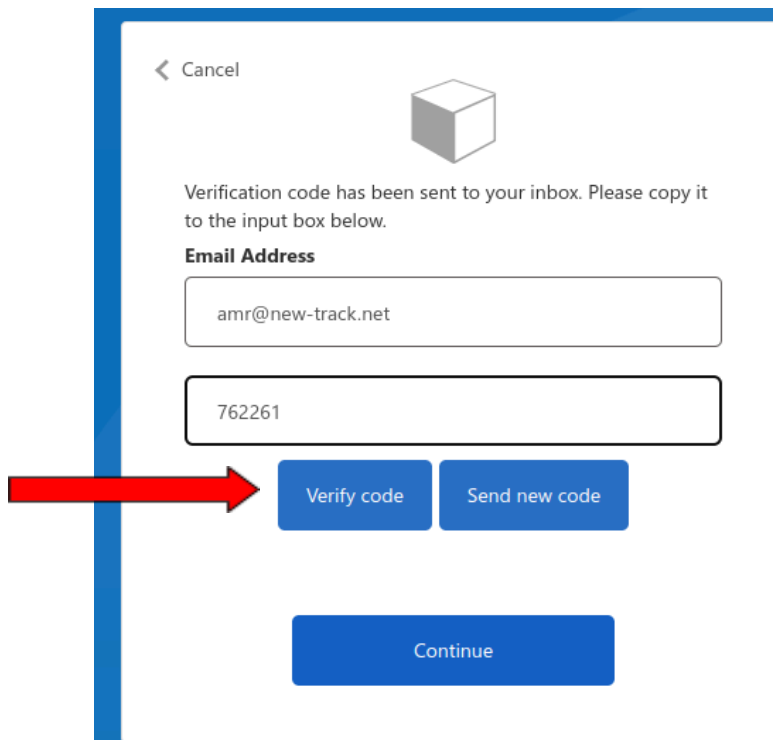
verify your email address by writing it in order to receive the verification code



A screenshot of a mobile application interface for email verification. At the top left, there is a back arrow and the text "Cancel". In the center, there is a 3D cube icon. Below the icon, the text reads "Verification is necessary. Please click Send button." Underneath, the label "Email Address" is followed by a text input field containing "username@gmail.com". Below the input field are two blue buttons: "Send verification code" and "Continue".

### Step 4:

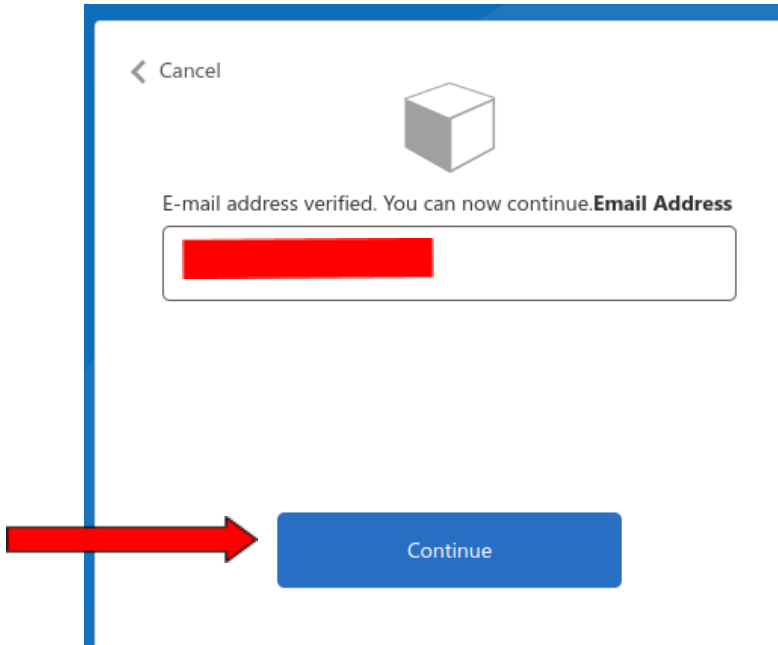
Put received code and click verify code




A screenshot of a mobile application interface for entering a verification code. At the top left, there is a back arrow and the text "Cancel". In the center, there is a 3D cube icon. Below the icon, the text reads "Verification code has been sent to your inbox. Please copy it to the input box below." Underneath, the label "Email Address" is followed by a text input field containing "amr@new-track.net". Below that is another text input field containing "762261". At the bottom, there are three blue buttons: "Verify code", "Send new code", and "Continue". A red arrow points from the left towards the "Verify code" button.

## Step 5:

Click **continue** button to put your new password



< Cancel



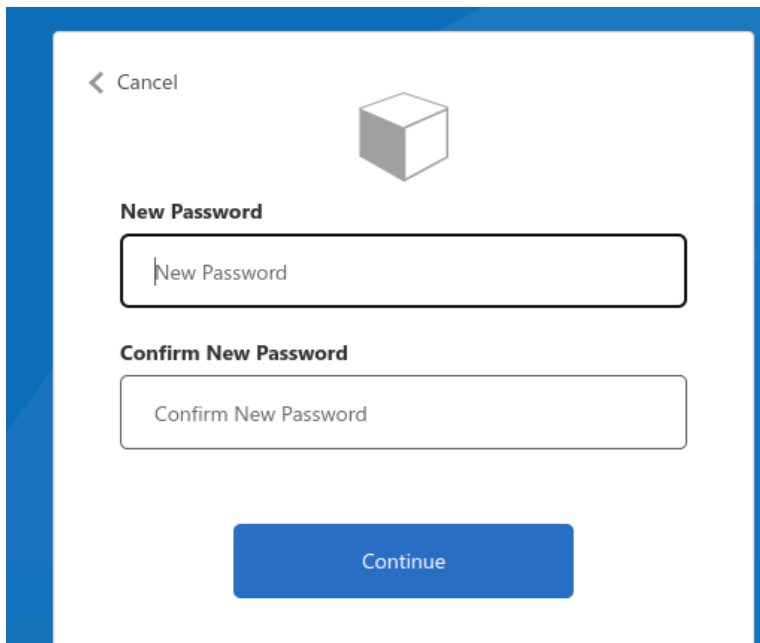
E-mail address verified. You can now continue. **Email Address**

[Redacted Email Address]


Continue

## step 6:

put new password and confirm new password



< Cancel



**New Password**

New Password

**Confirm New Password**

Confirm New Password

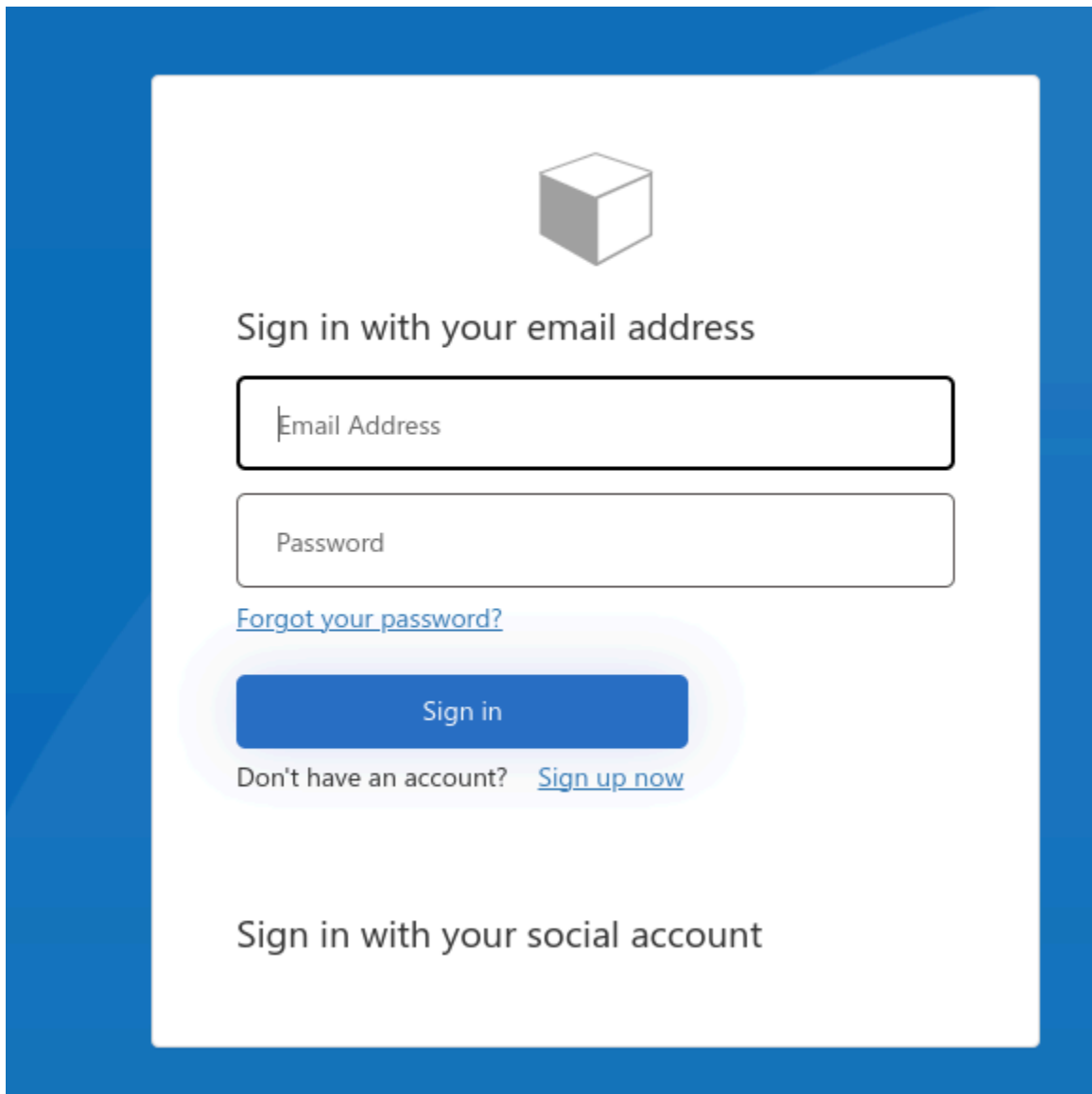
Continue


## Step 7:

Click continue you should login successfully to IMS.

## Step 8:

verify your new password is being reset by **logging out** from WMO JIRA and try to **login again** and follow **Step 1** and try your new password and you should be able to login successfully





Sign in with your email address

Email Address

Password

[Forgot your password?](#)

Sign in

Don't have an account? [Sign up now](#)

Sign in with your social account