IMS - How to login As External User
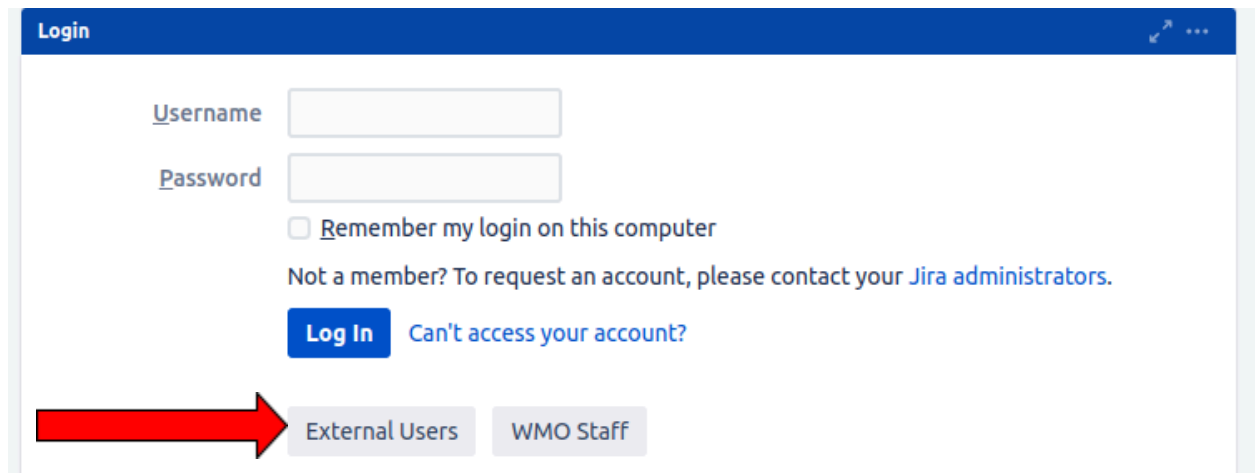
Step 1:

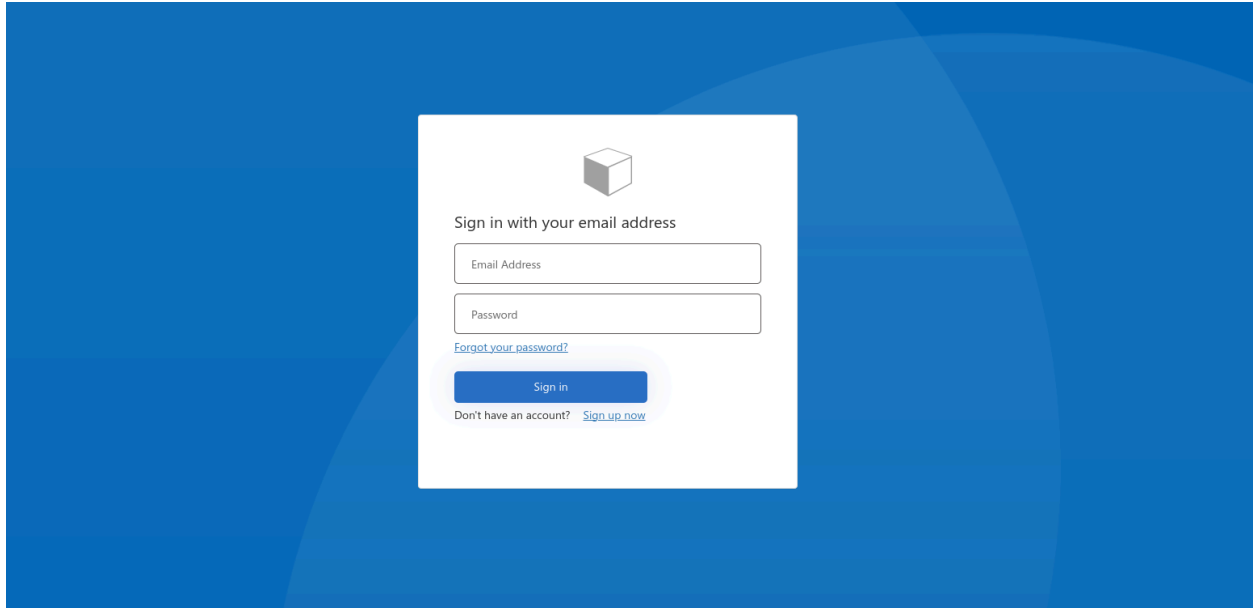Access the login url https://ims-test.wmo.int/
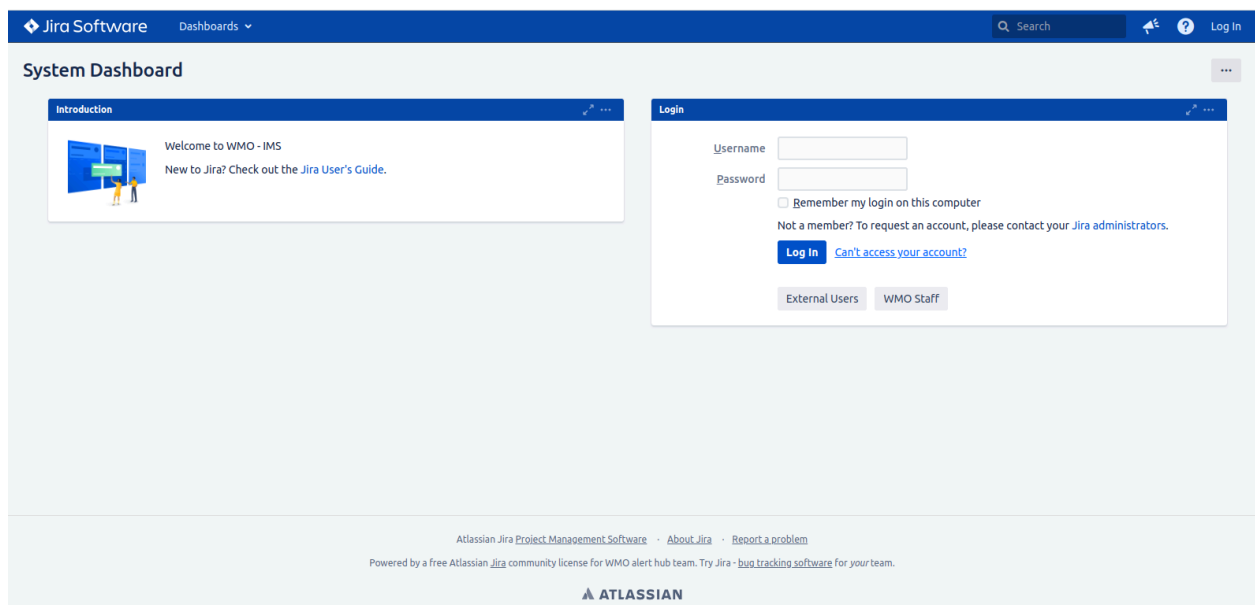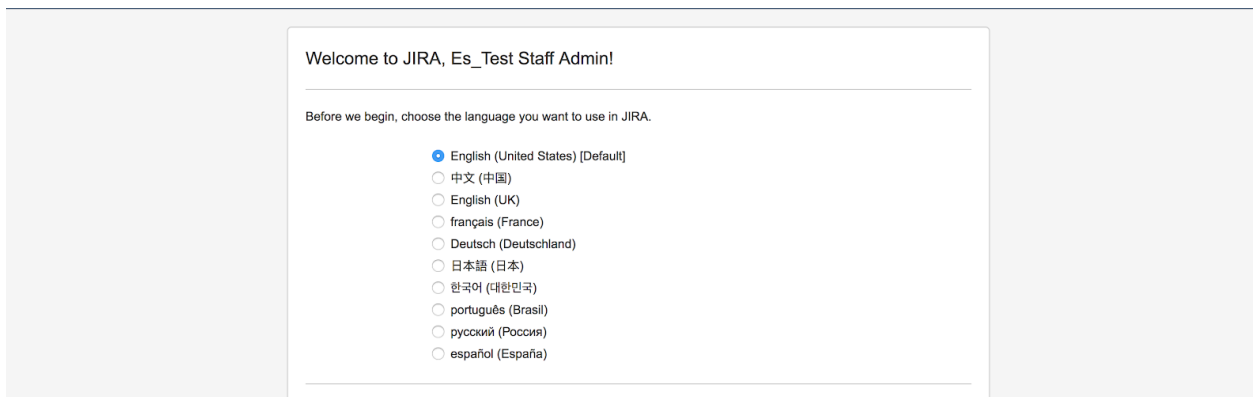

Step 2:

Click on External Users Button

Step 3:

You will be redirected to login page to write your email and password added in our crm database (should be the email and password used to access WMO CRM https://contacts.wmo.int/)
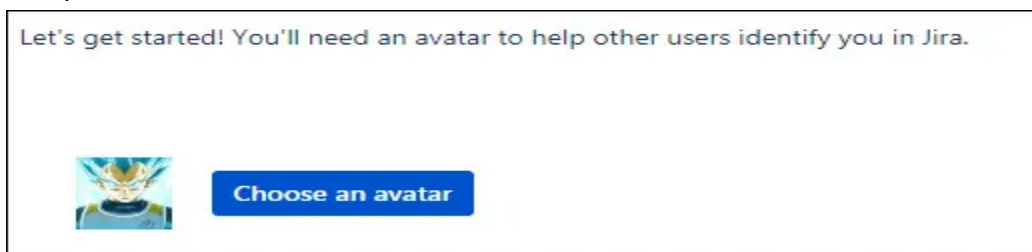

Step 4:

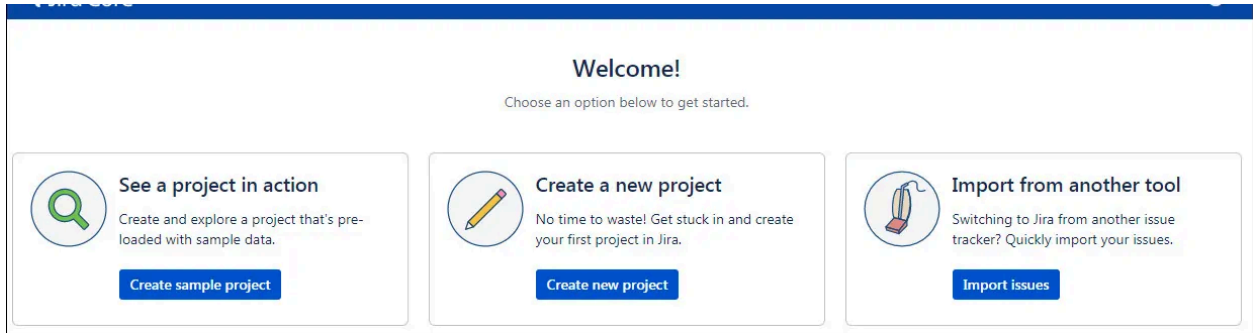Once logged in successfully, you will be then starting to complete your preference in Jira
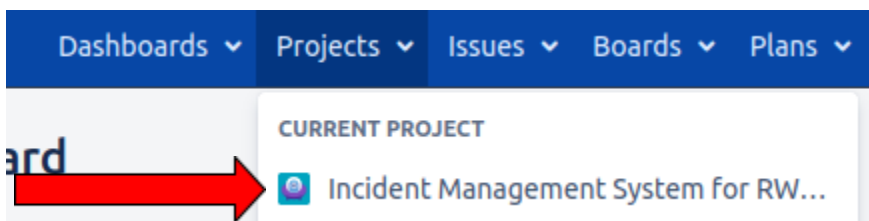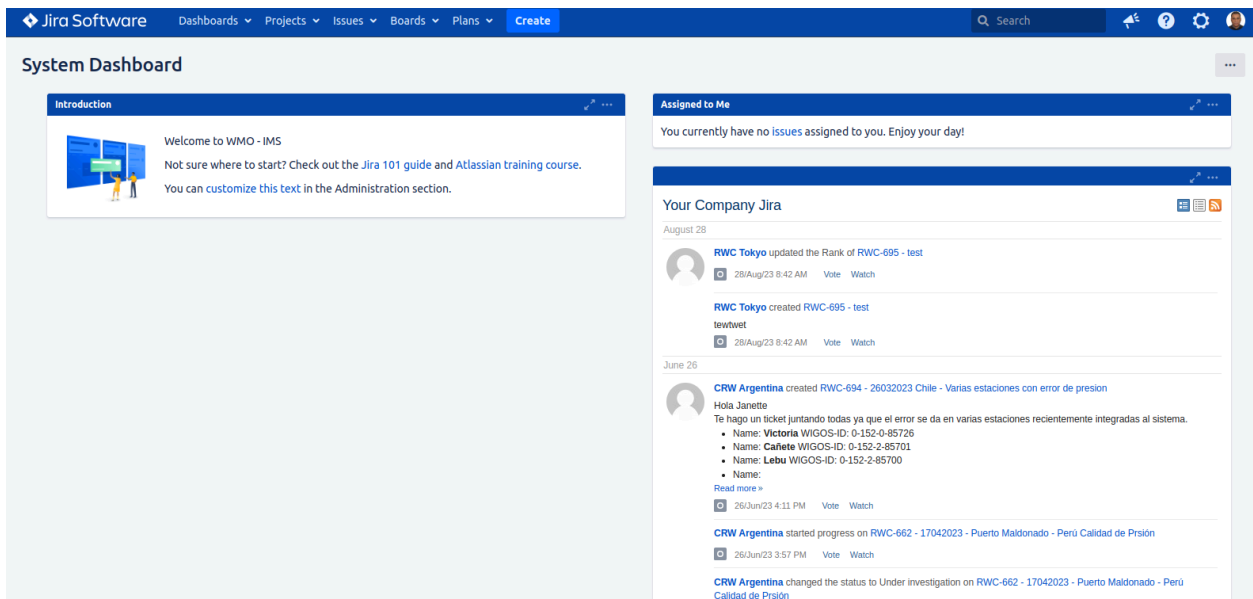

Complete the rest of Information

Step 5:

Then you may have a interface like that, where you should click on explore project.

Step 6:

Discover IMS projects after successful completion

Resetting Password

Step 1

Access the login url https://ims-test.wmo.int/ and then Click on External users button
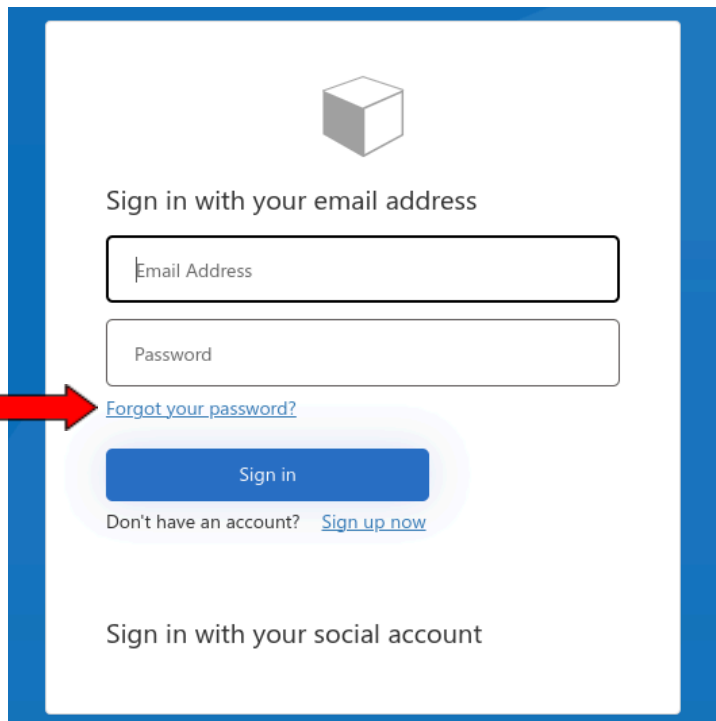
Step 2

Click on Forgot your password link

Step 3:

verify your email address by writing it in order to receive the verification code

❮ Cancel

Verification is necessary. Please click Send button.

Email Address

username@gmail.com

Send verification code

Continue

Step 4:
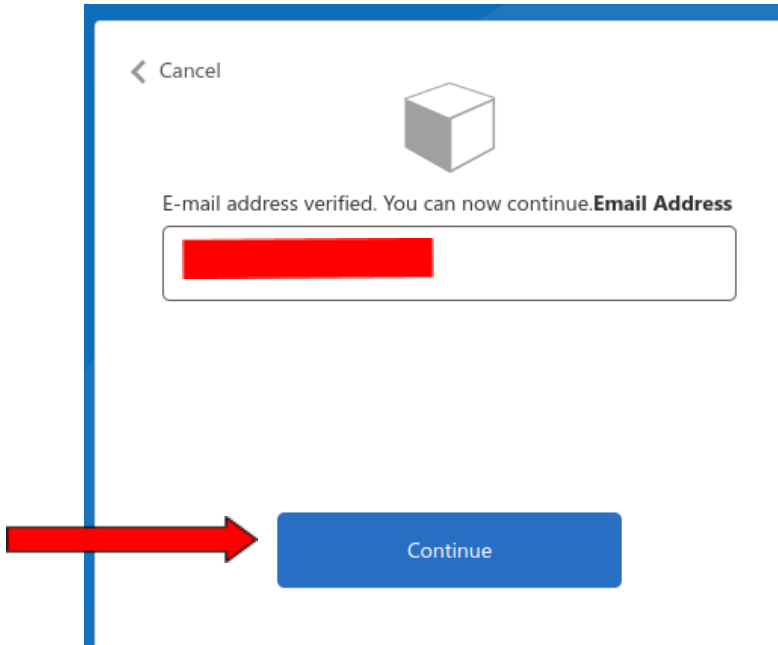
Put received code and click verify code

❮ Cancel

Verification code has been sent to your inbox. Please copy it to the input box below.

Email Address

amr@new-track.net

762261

Verify code   Send new code

Continue

Step 5:

Click **continue** button to put your new password
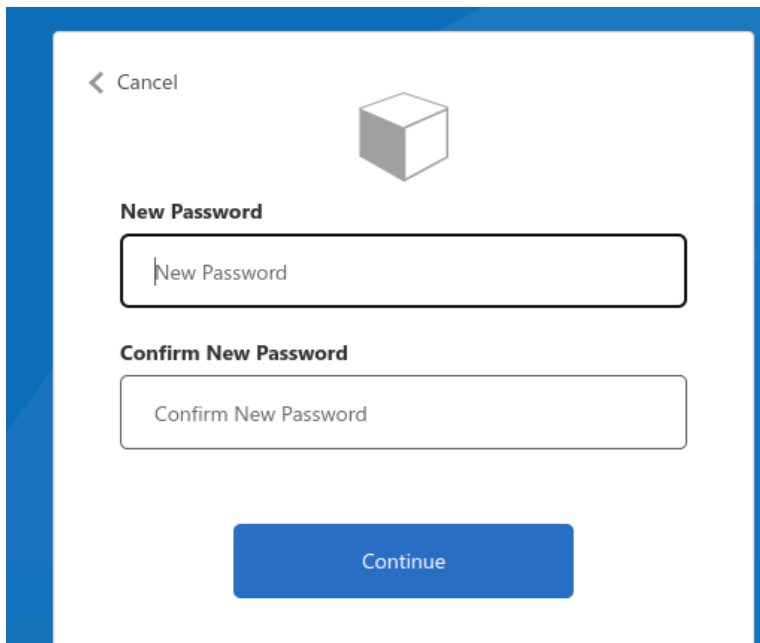
step 6:

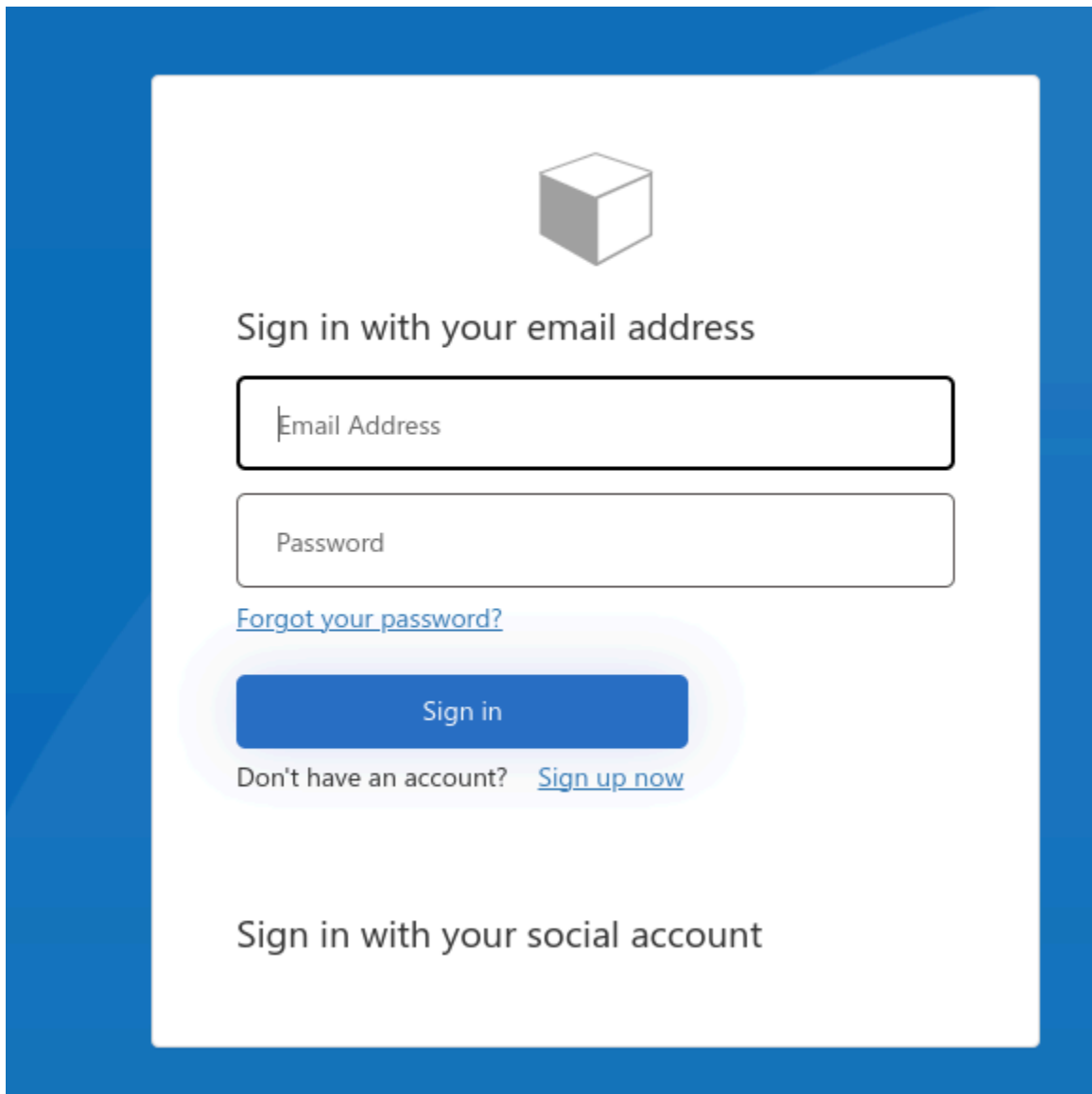put new password and confirm new password

Step 7:

Click continue you should login successfully to IMS.

Step 8:

verify your new password is being reset by **logging out f**rom WMO JIRA and try to **login again** and follow **Step 1** and try your new password and you should be able to login successfully