***Marine Weather Forecaster Performance Criterion 5.2: Direct Observation***

***C5.2 Provide marine weather briefings as necessary, and provide consultation to meet specific user needs.***

***Performance criterion comments:***

The forecaster must be able to communicate effectively when delivering weather briefings to ensure that marine customers understand potential impacts and can make decisions on mitigation actions to take.

**Scenario**:

During an assessment period the forecaster is observed while preparing and providing a weather briefing to one or more customers, if the opportunity presents itself.

**Evidence of competency checklist**:

The forecaster uses meteorological knowledge, WMO guidelines and communication skills (including an acceptable level of language proficiency) to provide information to customers that addresses their decision-making needs.

Briefing techniques may include:

* face-to-face dialogue
* the use of graphics
* teleconferencing system
* fax or social media
* telephone
* other (e.g. paper)

The briefing should

* be the appropriate type for the urgency of the situation
* be timely delivered
* be concise
* include only relevant information
* be consistent with the forecast
* solicit feedback and ask appropriate questions to understand information needs
* offer individual consultation to meet specific user needs
* utilize cross-boundary consistency as appropriate, including national and international, inter-disciplinary and interagency, because customers may rely on other sources of guiding information
* consider regional variations (see WMO-No. 1209)
* demonstrate awareness of individual user decision-making needs and weather sensitivities