

Webinar for RWC Kenya and RWC Tanzania Operations

13 August 2020, 11:00 UTC (14:00 EAT)

PRIMARY AUDIENCE

- Representatives of the RWCs (Kenya and Tanzania)

SECONDARY AUDIENCE

- WDAQMS focal points of EAC member states

LANGUAGE

- English

EXPECTED LEARNING OUTCOMES

- 1) Understand the Incident Management System (IMS) workflow in JIRA ECMWF
- 2) Able to manage and follow up on issues through IMS for RWCs in JIRA ECMWF

PROVISIONAL PROGRAM

Item	11:00 UTC	Webinar start time	
1	10 minutes	Introduction and welcome	- Luis Nunes - WMO Regional Office for Africa
2	20 minutes	Simulation of the Incident Management System (IMS) in JIRA ECMWF (Presentation)	Zulkarnain/Daniel Varela (TBC)
3	15 minutes	Tanzania testing the acces to the system and creating a ticket	RWC Tanzania
4	15 minutes	Kenya testing the Access to the system and creating a ticket	RWC Kenya
5	10 minutes	Final question and discussion	All
6	5 minutes	Summary and closure	Luis Nunes

Link to the webinar: [Join Microsoft Teams Meeting](#)