

WDQMS Webinar for Regional WIGOS Centres in RA I - EAC

Thursday 2 July 2020, 11:00 UTC (14:00 EAT)

EXPECTED AUDIENCE

- WDQMS National Focal Points in RA I (East African Countries)
- Representatives of the RWCs (Kenya, Tanzania, Morocco and South Africa)
- Representatives of WIGOS Monitoring Centres (JMA, ECMWF, DWD, NCEP)

MAIN TOPIC

- Incident Management System

LANGUAGE

- English

EXPECTED LEARNING OUTCOMES

- 1) Recall the Incident Management Procedure (IMP)
- 2) Understand the Incident Management System (IMS) workflow in JIRA ECMWF
- 3) Access IMS-JIRA (ECMWF) software
- 4) Create tickets and track their status
- 5) Provide feedback to tickets
- 6) Change the status of a ticket (RWCs only)

PROVISIONAL PROGRAM

Item	10:45 UTC	Webinar start time	
1	10 minutes	Introduction and welcome	Luis Nunes
2	15 minutes	Recall of the Incident Management Procedure	Tanja Kleinert
3	40 minutes	The Prototype of the Incident Management System (IMS) in JIRA ECMWF (Presentation)	Zulkarnain/Daniel Varela
	10 minutes	Break	-
4	25 minutes	Simulation of the IMS in JIRA ECMWF	Daniel Varela/Zulkarnain
5	15 minutes	Discussion	All
6	5 minutes	Summary and closure	Luis Nunes