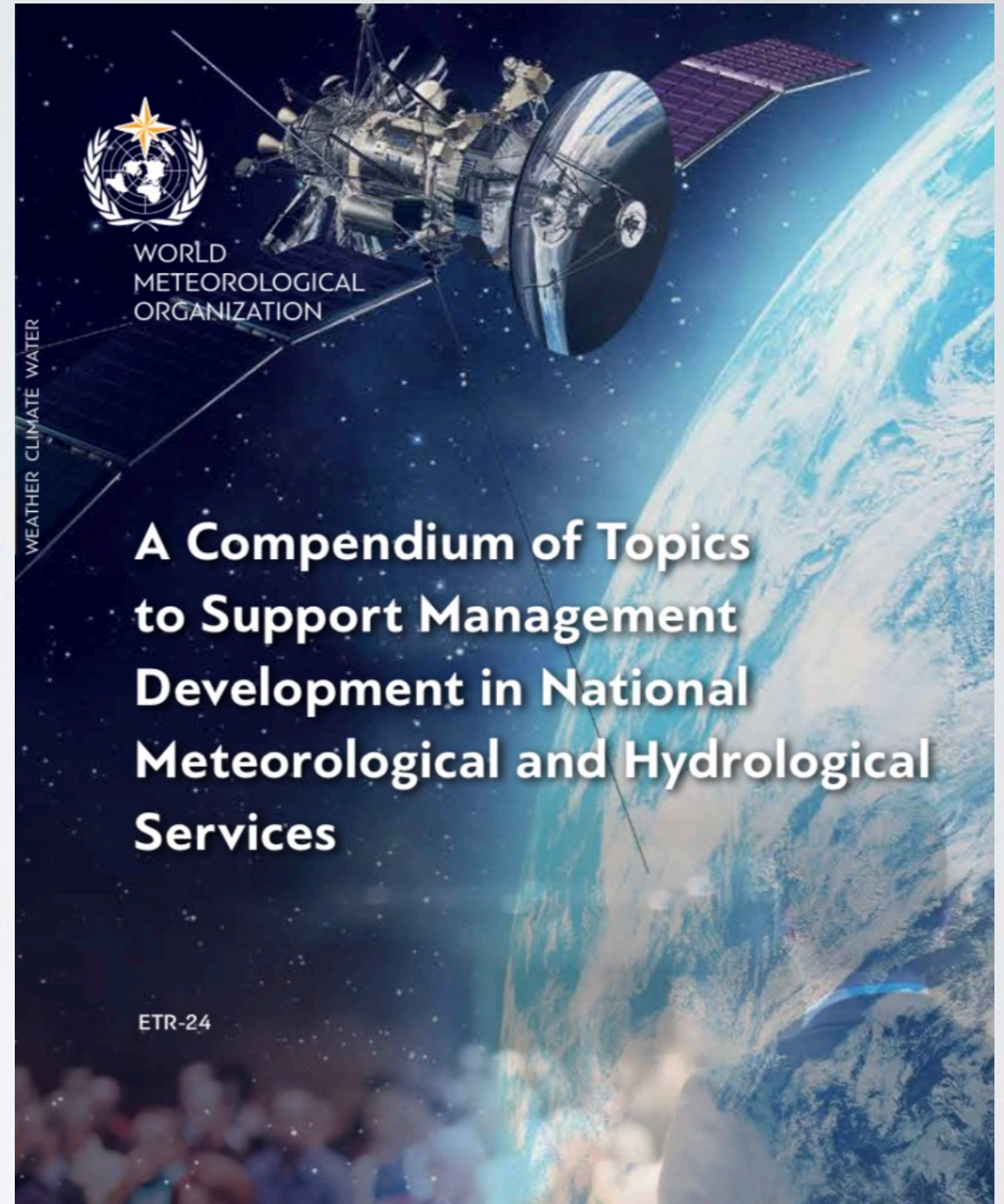


# FOUNDATIONS FOR IMPROVING PEOPLE PERFORMANCE\*\*



\*\*WMO Resources and Support

Leadership Programme RA II & V, Singapore, August 2019

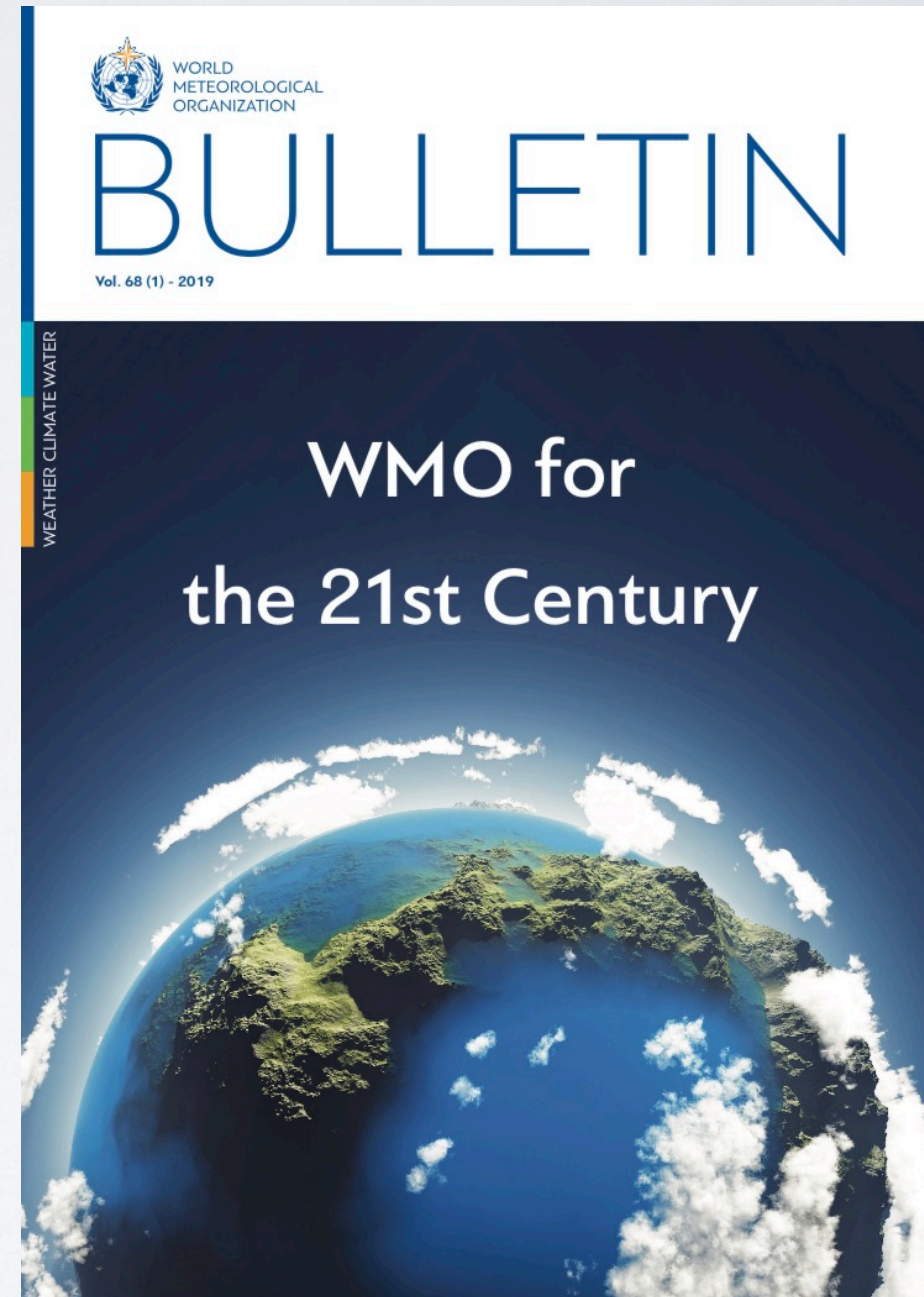


WMO



# KEY ISSUES FOR WMO MEMBERS IN THE 2020s

- Global issues - disasters, climate change, water, food
- Regional and global collaboration
- Improvements in science & technology for NMHSs
- Rapid social change





# DEMANDING ROLES FOR NMHS LEADERS (PART I)

- The pathway to leadership
- Leading vs Managing
- National vs Internal
- Strategic planning

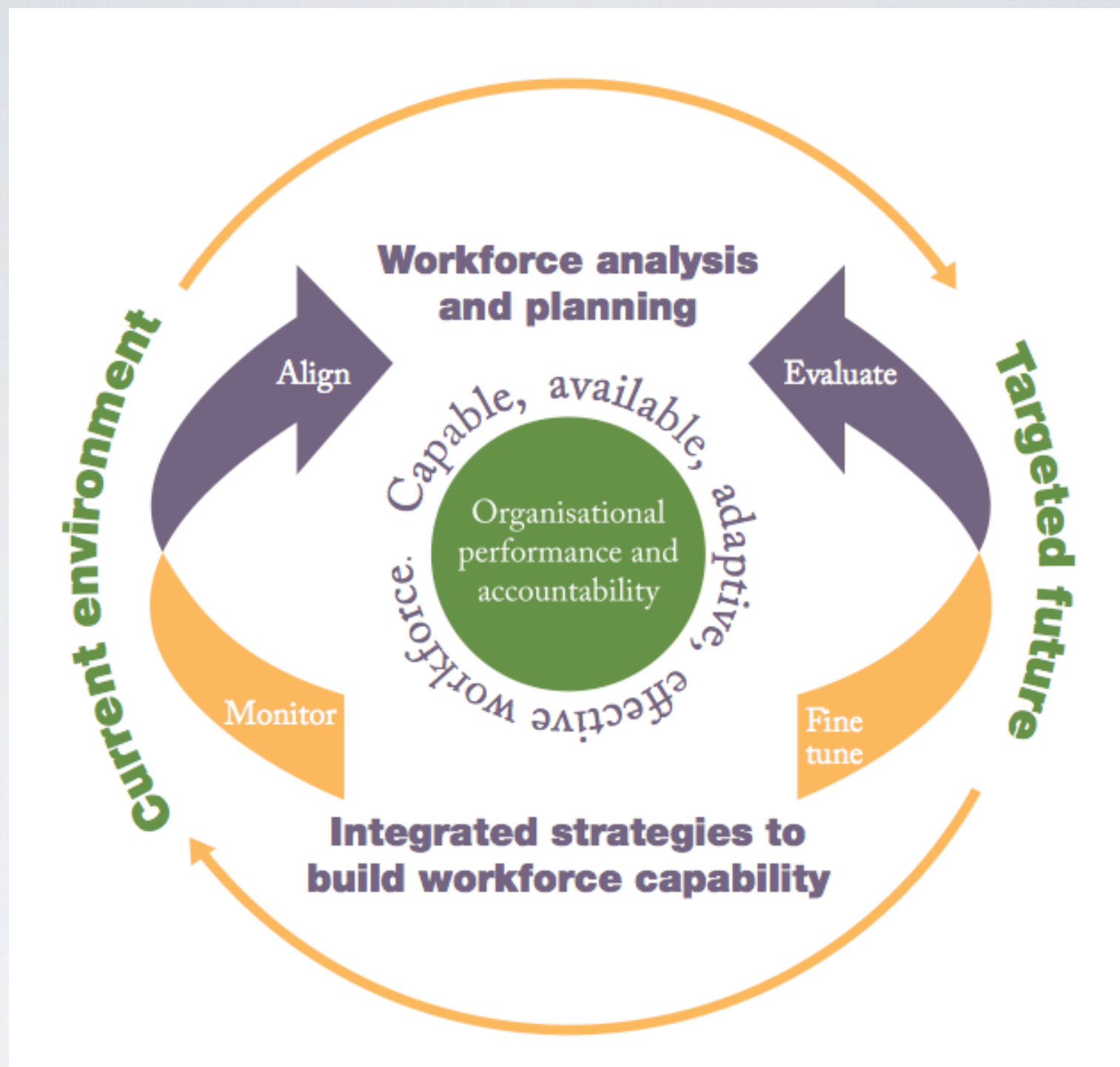




# DEMANDING ROLES FOR NMHS LEADERS (PART 2)

- Clarifying the mandate of the NMHS
- Arguing for resources
- Recruiting, training and retaining staff
- International role
- Development projects





# WORKFORCE PLANNING

Conceptual Model





# ASSISTANCE WITH HUMAN RESOURCE MANAGEMENT

- National (Civil service, academia)
- Regional and International
- Development assistance





# WMO SUPPORT PROGRAMMES

- Education and training
- Capacity Development
- Guides, guidelines and publications





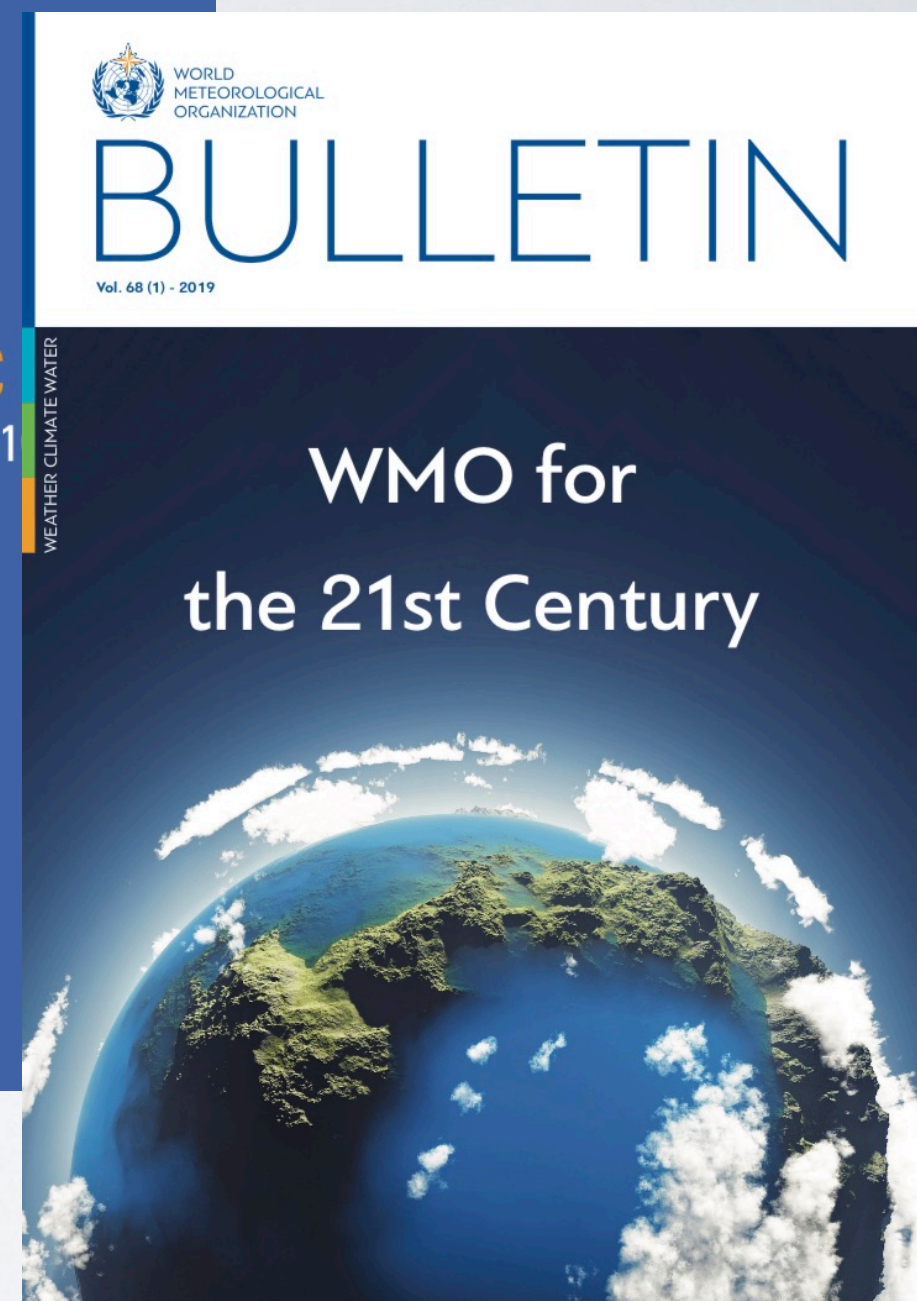
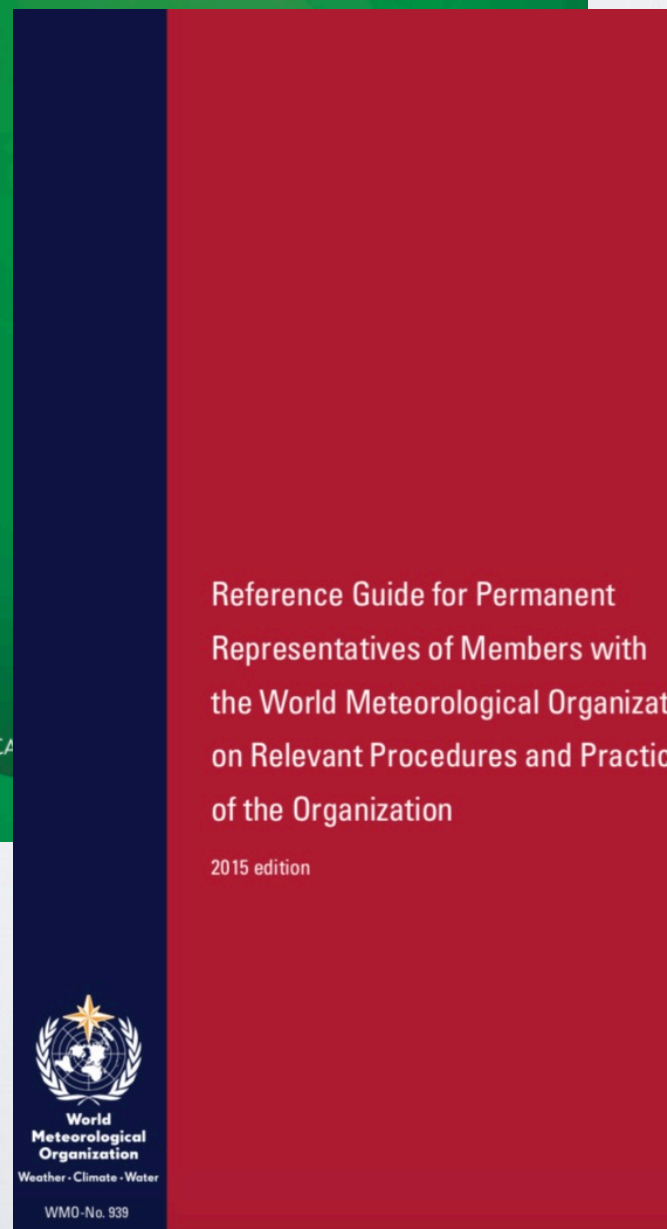
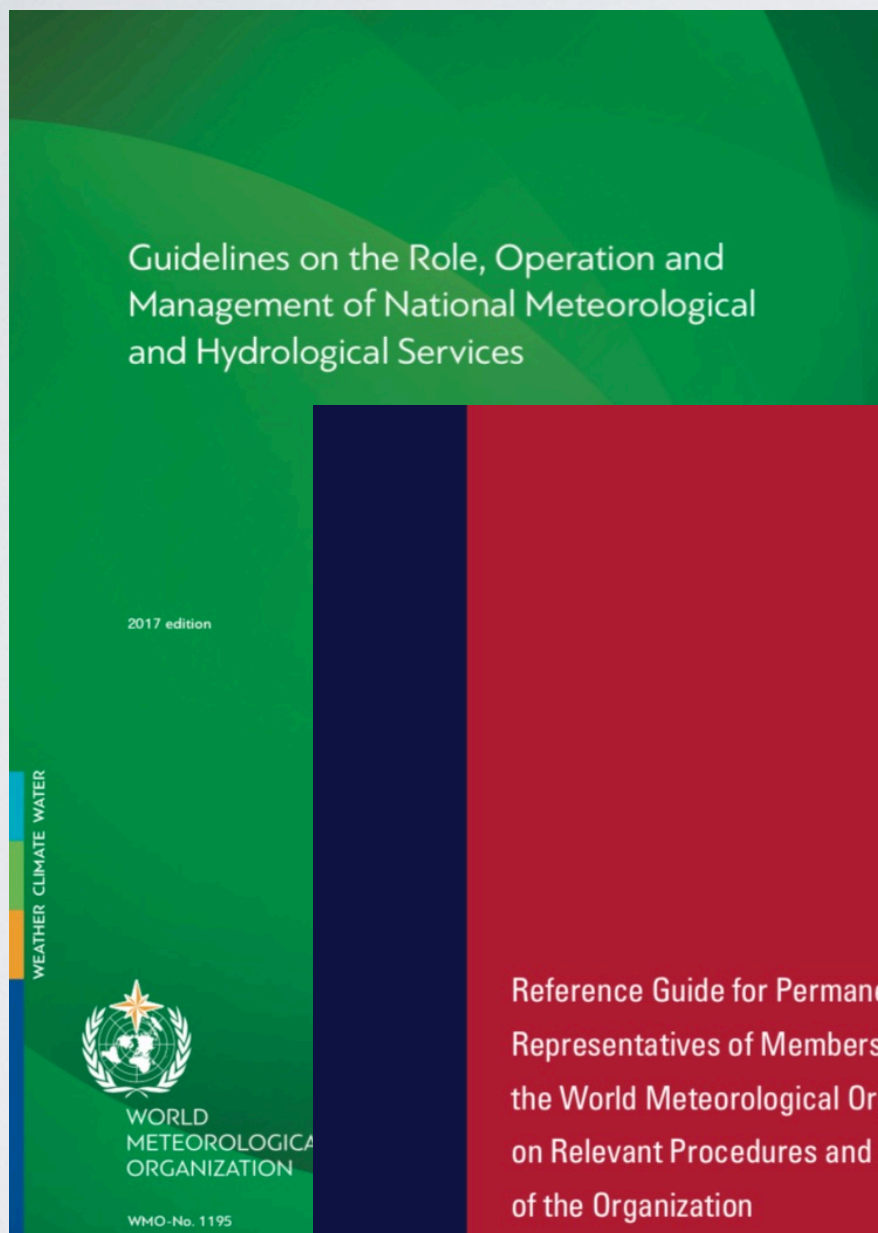
# LEADERSHIP AND MANAGEMENT RESOURCES

- Leadership
- People management
- Financial management
- Effective communication
- Managing time





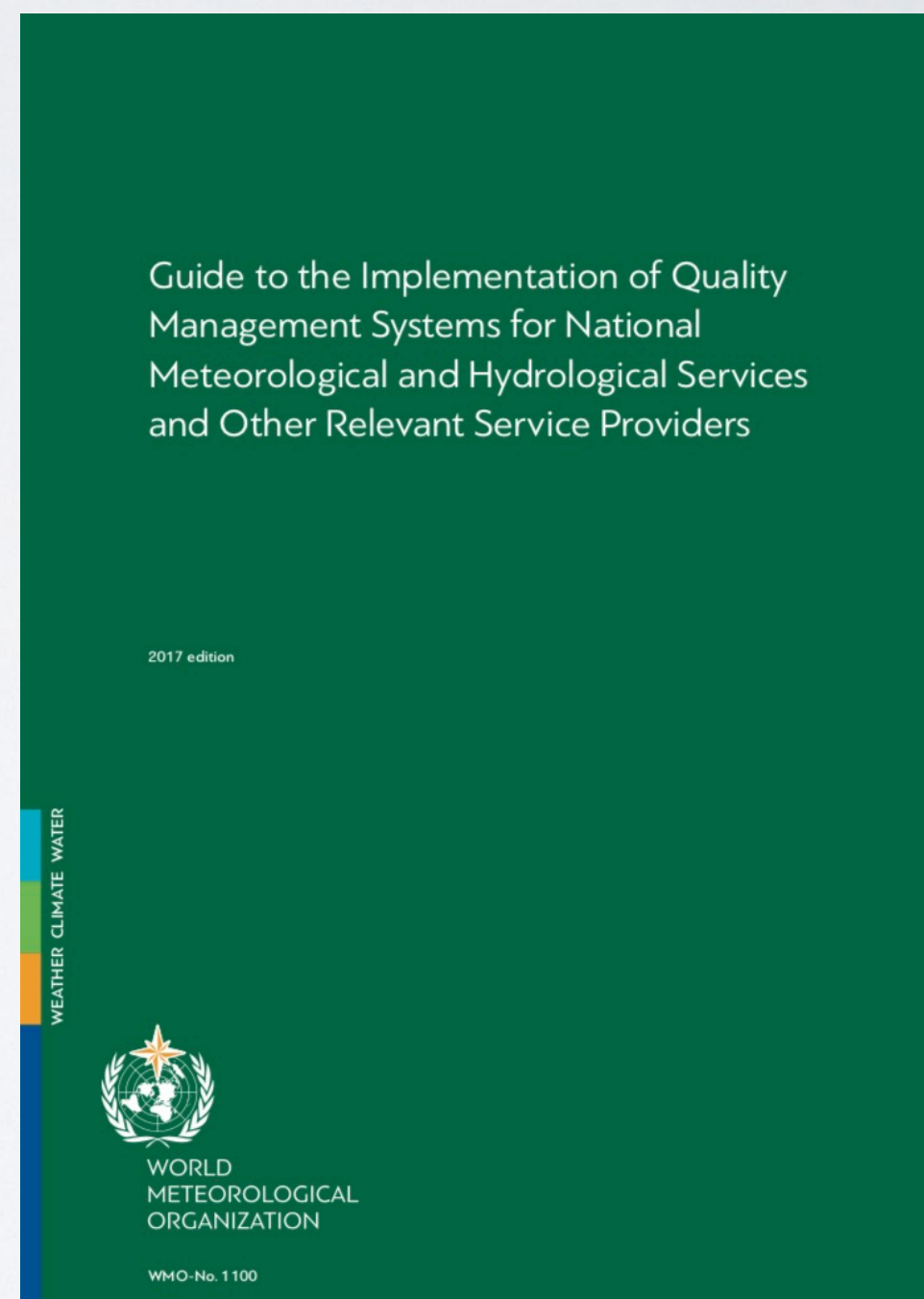
# WMO PUBLICATIONS





# RESOURCE EXAMPLE I - QMS

- Guide on Implementation of Quality Management Systems for NMHSs
- A Quality Management web site provided for WMO Members by the Australian Bureau of Meteorology
- [http://www.bom.gov.au/wmo/quality\\_management.shtml](http://www.bom.gov.au/wmo/quality_management.shtml)





# MORE RESOURCE EXAMPLES

- WMO Competencies and Competency Frameworks
- WMO e-learning
- 









